

Walton GP Practice Patient Participation Group
The Surgery
18 July 2018

Present

Jill Felgate [JillF]
John Felgate [JohnF]
Anthony Finnegan-Butler [AF-B]
Mary Fletcher [MFI]
Hazel Harris [HH]
Dr Eric Lemke [EL]
Richard Price [RP] Chair
Caroline Tovell [CT]
Isobel Walker [IW]

Apologies

Wendy Finnegan-Butler [WF-B]
Jonathan Geldard [JG]
Jenny Wiggett [JW]

1. RP opened meeting. Minutes of last meeting, taken as read.

2. Practice News

a. EL, met with CCG, confirmed practice closed to new patients. If likely to get large influx of requests, closure could be extended. Regarding new housing development, services will need to be provided.

b. New telephone system; surgery has four staff, dedicated to surgeries phone system. New system has been initiated in other surgeries, will monitor how this progresses.

c. Car park; repairs complete. Locking system in place at 19:00. Currently no problems. Wanting someone to paint wooden barriers, to make more visible.

d. Confirmation that money to upgrade premises available. Pathway, and front access, with possible electric doors.

e. Flu clinics. Columbine centre remains best location. Younger people to receive vaccine at practice. This season, flu vaccine to be split, according to age group. Above

and below age of 65 years. Above 65 years will receive a stronger vaccine, with more protection. Previous vaccines, strength weaker, some patients had flu. Reactions should not increase. It is to save lives. Delivery mid September of vaccines.

MFI suggests advertising clinics earlier, to increase uptake. EL, it will be widely advertised. Nearly 20% of qualifying patients, did not take vaccine. AF-B asked if texts could be sent - EL will investigate. JillF suggests using library to advertise.

f. Communicate 360 - social connections - social prescribing. Jackie Fairweather, Co-ordinator. A community based scheme that supports individuals to find activities and opportunities, to help improve health. You can refer yourself or by a professional, friend or family member, with consent.

3. Follow-up Report

a. RP, loneliness issue. JG will assist.

b. Dermatology at practice. EL has had further training. Some procedures at practice; moles changing. Histology received - practice will be paid. EL also at initial stages of possible private clinics at practice - Saturday mornings. Decision to be made on subject.

c. Psychological Therapies. Possibly attending next meeting.

d. Shane Jarvis - email circulated. New initiative. Would like to communicate with PPG's. Agreed to invite to one of our meetings.

e. Health Forum needs new members. RP used to attend, meetings were not innovative. HH confirmed they have improved, meetings now have speakers.

f. AGM approaching. Time to welcome possible new members to the PPG. Talk to friends regarding interest in joining. HH suggested photographs of committee to return to notice board. RP, patients are happy with practice, to try and generate enthusiasm to join PPG.

4. Any Other Business

a. HH, Nurse Practitioner discusses through ageism. Not seeing what patient is asking. EL, as confidentiality maintained within group, answered in nonspecific manner. Surgery aims to make life better for this age group.

b. IW, suggests a simple but effective '**Join Our PPG**' message on notice board. EL agrees. Noticeboard needs to be different to the others. Personalise. IW and CT will liaise.

c. IW, Clacton Hospital Ward closures to Harwich. Do we respond? As a group, it would count as one objection. IW suggests we do both. Response needs to arrive before 10 September 2018. RP suggests consensus for group response. Please send points to RP and CT. EL will locate appropriate forms.

Meeting Closed. Next meeting, 5 September 2018, at 19:00.